



## Retail

### Retails Skills Levels

LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4	APPRENTICESHIP	ADVANCED APPRENTICESHIP
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### Overview

This qualification will be appropriate for candidates who are already competent in basic retail skills and require recognition for a wider range of abilities in retailing.

### Who would benefit from this qualification?

These NVQs are suitable for those who have current real work experience within the retail sector.

### Course Content

The qualification is designed to develop and demonstrate the individuals understanding of the retail environment.

The course covers a range of appropriate skills including:

- Customer Service
- Transaction Handling
- Merchandising
- Stock Control

The qualification is flexible to meet the needs of your business and can be adapted to cater for the requirements of the individual.

### Entry Requirements:

There are no formal entry requirements for candidates undertaking this NVQ, however employers must ensure that candidates have the potential and opportunity to gain evidence for the qualification in the work place.

