



Hospitality - Cleaning & Support Services

Cleaning & Support Services Levels

LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4	APPRENTICESHIP	ADVANCED APPRENTICESHIP
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Overview

The NVQ in Cleaning and Support Services has been developed to meet the needs of the cleaning sector. It offers a formal qualification which can be achieved by those already working in the cleaning sector through observation and assessment.

Who would benefit from this qualification?

The qualification is appropriate for a variety of cleaning roles, including office and industrial cleaning.

There is then a range of optional units to choose from which reflect the range of skills of those working in the cleaning sector.

Course Content

This course is designed to recognise your existing skills and create opportunities for self development.

Topics covered include:

- Make sure your own actions reduce risks to health & safety.
- Communicate effectively with customers & others either work as a team & develop yourself or work individually & develop yourself.

Entry Requirements:

No formal qualifications are required, although you will need to demonstrate that you have the necessary ability, enthusiasm and commitment to successfully complete the course. You must already be working in the cleaning sector.

