



Hospitality - Food & Drink Service

Food & Drink Service Levels

LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4	APPRENTICESHIP	ADVANCED APPRENTICESHIP
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Overview

This qualification is designed to encourage high standards of service in the hospitality industry. This course will develop your practical skills and knowledge for a career in hospitality industry who serve food & drink. It can also be for those who either work exclusively on food service or drink service areas.

Who would benefit from this qualification?

Produced with those working in the hospitality industry, this programme is ideal for anyone who serves food or drink as part of their job.

Course Content

To achieve the qualification, learners will need to complete all of the following mandatory units:

- Maintain a safe, hygienic and secure working environment
- Maintain food safety when storing, holding and serving food
- Contribute to effective teamwork
- Give customers a positive impression of yourself and your organisation

They will then need to complete four optional units. Each unit contains tasks and activities designed to cover the specific learning outcomes.

Entry Requirements:

There are no formal entry requirements for candidates undertaking this NVQ, however employers must ensure that candidates have the potential and opportunity to gain evidence for the qualification in the work place.

