

Improved Efficiency, Communications and Team Working

Grant Instruments is a world leader in the manufacture and design of equipment for sample preparation, scientific analysis, data acquisition and data analysis, providing solutions to the global scientific and industrial markets. Grant Instruments employs some 80 employees and is based a few miles from Cambridge.

Why train?

The training needs in ITQ were identified through the company's appraisal process and the company's 'What Matters' reviews.

A total of seven employees were identified who might benefit from up-skilling in ITQ, four of these were in the Purchasing department, where a specific need for more efficient communications with suppliers and improved management of data was identified.

Cambridge Regional College is a regular provider of training to Grant and was approached to address the problem. All seven employees involved were enrolled on an ITQ (National Vocational Qualification) at Level 2, which was fully funded under the government's Train to Gain programme.

The ITQ is a very flexible programme in the sense that it can be adapted and tailored to the learner's actual operational work including the use of any bespoke software that might be used in the business.

Each learner received 1to1 training sessions to optimise the programme to their specific needs.

The four learners in the purchasing department further benefitted by group and team working and immediately started to implement improvements in their methods of working.

Apart from the personal satisfaction of improving their skills, employees are more confident and more efficient, which has led to time being saved and improved communications that is used to further enhance the overall business.

Training Impact

Time and Cost Saving
– Up-skilling of
employees – Improved
Efficiency of Operation
and Communications

"We have seen a clear improvement in the use of IT skills, particularly in the purchasing department where new methods and data management have been implemented.

The employees working under the leadership of the trainer from Cambridge Regional College have made significant improvements in the use of their ITQ skills, using the qualification as the delivery vehicle.

This project has been an excellent experience giving our employees increased confidence in the use of IT as well as the personal satisfaction of achievement."

Joy Bemrose
People Development
Manager